



St. Charles Community Association

St. Charles, St. Michael & St. Thomas

POOL NEWS ISSUE

May 2024

Welcome to Summer 2024 at the St. Charles Pool!



Catch up on all the news in this issue and by visiting the St. Charles website at www.stcharleslr.com.
The pool opens Saturday, May 25th. Here are a few highlights:

POOL ACCESS—ONLINE REGISTRATION SYSTEM

REGISTER BY MAY 10!

This provides easy entry to the pool. Once the online registration process is complete, you will only need to provide the gate guard your name/address and they will check you into the pool on a tablet.

If you have changes to your registration or have not registered previously, please read on page 2 for specific directions on how to register and if you haven't had your picture taken, do so on your first visit to the pool this summer.

Register by May 10th to ensure easy access opening weekend. Gate Guards can not approve registrations.

OWNERS MUST SUBMIT RENTER AUTHORIZATION FORMS EACH YEAR FOR RENTERS TO HAVE POOL ACCESS.

POOL RULES

Complete pool rules can be found on the St. Charles website under Pool News. These rules are also viewable during the online registration process and at the pool. Everyone will be required to acknowledge the rules at registration, so please familiarize yourself and your family.

POOL HOURS

The pool is open until **9 PM on Friday** evenings.

The pool opens to the public at **noon on Wednesdays. 10 AM—Noon Wednesday is Senior Swim** for residents age 50+

POOL GUESTS

- A daily fee of \$5.00 per guest is charged for each guest.
- **BEST VALUE! Buy 10 guest passes only \$35.** You can do this at the pool. Once purchased, these passes will be loaded into your profile, making it super easy to bring guests. We will be using Clover for guest pass transactions.
No cash will be accepted for guests at the pool. Unused passes from last summer are still on file and valid.
- There is a daily limit of four (4) guests per **resident family** per day.
- Members must be 14 years or older to bring guests to the pool.
- Host residents must remain with their guests throughout their stay at the pool.
- These rules pertain to grandchildren guests—**4 per day family limit**, no guest fees for registered grandchildren.
- Registered babysitters (ages 14+) may attend and be responsible for resident children, no guest fee.

POOL PARTIES

Daytime pool parties and **after hours parties** will be offered at the pool this summer. Don't miss out having a party. See page 3 for details.

It's going to be a great summer!



St. Charles Pool News

POOL OPENS: Saturday, May 25th 10AM

POOL RULES are located on the website and are part of the online registration process. Be sure to read the regulations and review them with your children. These rules apply to all residents and guests.

POOL ACCESS REGISTRATION—COMPLETE BY MAY 10th for opening weekend use!

To get started with our online registration process, just go to:

sc.cellbadge.com/register

This link is also on the St. Charles website under pool news.

If you are already registered, there is nothing to do unless you have an addition or change.

For non-registered residents, follow the steps below.

Even if you don't want to swim, you will need to register to come hang out at the pool.

1. Go to sc.cellbadge.com/register
2. Request access on the green side for Initial Add Request. Once data is submitted, you will need to wait for management approval. You will get an email and text once approved.
3. You will then need to go back to sc.cellbadge.com/register.
4. This time enter information on the blue section. This is where you will enter/update your household members. Click request PIN - you will have a PIN texted and emailed to you. Enter the PIN and you will be logged into the registration page where you need to enter all your household residents. Please only enter live-in residents. Once you complete registration you will need to wait for Management to approve. You will get a text and email when they do.

NOTE: The blue side is where existing registered residents can make updates if needed.
5. Be sure to select the appropriate category for each member as you register them. Choices include:
 - Owner
 - Renter (**note: a completed approval form from the owner is required for processing. See form on www.stcharleslr.com/poolnews**)
 - Child 10 and under
 - Child age 11, 12, 13
 - Child 14—15
 - Child 16 & over
 - Babysitter 14+ (non-resident/resident babysitters should be registered to bring registered St. Charles resident children—no fee)
 - Grandchild (non-resident grandchildren should be registered to be able to attend pool with resident grandparents—no fee)
6. You will be asked to agree to facility rules. Please review before checking the box. Then submit.
7. Once you receive notification of approval, the final step is for your **photo to be taken at the St. Charles Pool**.
Photos can be taken at pool opening or on your first visit this summer for all who still need photos.

Other Helpful Information:

Announcements

On the home page, sc.cellbadge.com, you will notice there is an announcements section where helpful information may be posted. ***This is also the best place to check if the pool is open or closed due to weather, etc.***

Renters

VERY IMPORTANT: Please have owners complete and submit the **renter access form** on the website so you can have access to the pool. Online registrations will not be approved without this.

ALL RESIDENTS MUST HAVE ALL FEES CURRENT
TO BE APPROVED FOR POOL ACCESS.



2024 POOL PARTY INFORMATION

*The St. Charles pool is a great place to have a party!
Reserve your spot early, before they fill up.*

Semi-Private Daytime Pool Hours Party

2 hour party for up to 15 attendees \$150.00

includes use of two tables on the deck
or 1 picnic table

Options include: 11 AM – 1 PM
1:30 PM – 3:30 PM
Monday, Tuesday, Thursday, Friday and Saturday

- 15 attendees includes residents/non-residents and swimmers/non-swimmers.
- Registered resident host family members are not included in the 15 count
- Non-resident attendees depart when party is over.

Private Evening Pool Party

2 hour party for up to 60 8 PM—10 PM

- Member Community Association account must be paid in full and in good standing in order to book and host a party.
- All reservations are subject to Pool Manager approval. And should be made a minimum of 3 days in advance of party date.
- Reservations require completion of pool party request form and damages waiver along with payment in full .
- Submit requests to saintcharlespool@gmail.com.

POOL HOURS

Monday	10 AM—8 PM
Tuesday	10 AM—8 PM
Wed. Sr. Swim	10 AM—Noon
Wednesday	Noon—8 PM
Thursday	10 AM—8 PM
Friday	10 AM—9 PM
Saturday	10 AM—8 PM
Sunday	1 PM—8 PM

(Subject to change. Early and late summer pool hours are subject to adjustment.)

? Pool FAQs

How old must you be to go the pool without adult supervision?

You must be **11 years of age and pass an Advanced Youth Swim Test** each year. Swimming proficiency tests will be administered to children 11, 12 and 13 who want to attend without an adult. Information on the test is available at the pool. You must be **14 years old** to bring guests to the pool.

Is there a guest fee?

Yes. Guests are registered at check-in and are **\$5 for a daily pass**. Guest fees are waived for registered grandchildren of residents when accompanied by a resident grandparent. There is a **four** guest per family per day limit. Residents must remain in attendance with guests at all times.

What happens the last 10 minutes of every hour?

Guards will signal time to exit the pool for all swimmers under 16. Non-walking infants only may remain in the pool with a parent/adult guardian during this time.

What happens at 1 hour before closing?

Guards will signal time to exit pool for all swimmers under 16 unless directly supervised by a parent/guardian.

Can I ride down the slide with my child or my friend?

For safety purposes, only one rider is allowed on the slide at a time.



ST. CHARLES POOL PRE-PAID GUEST PASSES

SAVE MONEY & TIME!

This year we are again offering pre-paid guest passes for purchase by residents in good standing. **For \$35 you can get 10 guest visits (good for adult or child guests).** No cash accepted.

This is a great way to save on guest fees if you bring guests to the pool frequently. Remember, all guests must be accompanied by residents with valid pool access.

Guest passes can be purchased at the front gate once the pool opens. Unused guest passes from last year are still valid and remain loaded into your profile.

Helpful Information:

Little Rock City Services	3-1-1
The 3-1-1 service is also online at: http://www.littlerock.org/CitizenServices/311-citizen-request.aspx	
Trash Pick-Up	888-2208
Animal Control	376-3067
NW Police Division	918-3500
(to report speeding & request patrols)	
Non-Emergency Police	371-4829
POA Message Line:	224-1083
POA email:	stcharleslr@hotmail.com
POA website:	www.stcharleslr.com
Pool email:	saintcharlespool@gmail.com
Lighting Improvement District:	516-0041
	stcharleslid@gmail.com
Please include light number on base of light pole.	
St. Charles CrimeWatch:	516-0041
Heather Starnes	stcharleslrwatch@hotmail.com
City of Little Rock:	www.littlerock.org
LR Board of Director for St. Charles (Ward 5):	
Lance Hines	lancehines@me.com 371-4510

CONSIDER YOUR NEIGHBORS



Be sure to pick up after your pets when you walk them in the community.

Limit street parking so as to not create a hazard to drivers and pedestrians.

Take care of the common areas by not littering.

Drive the speed limit in our community.

Court News

Request the code at stcharleslr@hotmail.com.

Please ensure that no bikes, skates, chalk, paint, or rocks are brought onto the courts.

All Assessments should be paid in full.

If you have not paid, please email the Association for your balance due. Pool and court privileges have been suspended for all accounts with balances due.

Remember: Delinquent property owners will be responsible for all costs associated with filing and removal of liens.

St. Charles Sharks Swim Team Sign Up



Back again this year—a fantastic activity for residents ages 5 to 14 — it's the St. Charles Sharks Swim Team.

Coach Alexa Coughlan will be returning this summer and resident **Heather Doherty** will be coordinating team sign ups, activities and volunteers.

COME SIGN UP:

Tuesday, May 28th

6—7 PM at the St. Charles Pool

The cost is only \$35 per swimmer.

Practices start on Thursday, May 30th.

Any questions? Please email Heather Doherty at heatherjdoherty@yahoo.com

AND... for the swim team to be successful, we need parent volunteers to help with administration and at meets.

PLEASE... if your child is swimming, volunteer in some capacity.

Assistant Team Coordinator Needed.



FIRST FRIDAY AT THE ST. CHARLES POOL!

Join in for fun at the pool with food trucks, movies and more every First Friday this summer! Watch for more updates on the **June 7th** event.

Updating Your Property? Get Approval First!

Any building additions or alterations of any type to the exterior of the structure or grounds must be submitted to the St. Charles Community Association Architectural Control Committee (ACC) for approval using the **Architectural Change Request Form** prior to beginning work. This form and the **St. Charles ACC Guidelines** booklet can be found on the St. Charles website.

These requests can be mailed or emailed to the Association at stcharleslr@hotmail.com. Allow up to 30 days for review.